

# Return Goods Authorization (RGA)

REQUEST FORM

E-mail this completed form with a copy of your Effortlex Order Invoice to [info@effortlex.com](mailto:info@effortlex.com). Effortlex Customer Service will contact you to provide the RGA# within 48 hours excluding weekends and holidays.

## Contact Information:

Company Name: \_\_\_\_\_ Submittal Date: \_\_\_\_\_

Contact Name: \_\_\_\_\_ E-mail: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone No: \_\_\_\_\_ Fax No: \_\_\_\_\_

Order/Invoice No: \_\_\_\_\_

**ALL RETURNS MUST BE SHIPPED BACK TO EFFORTLEX WITHIN 14 DAYS OF RECEIVING THE RGA ORDER NUMBER. AFTER 30 DAYS, THE RGA WILL BE VOIDED. CONTACT EFFORTLEX CUSTOMER SERVICE BY EMAIL AT [INFO@EFFORTLEX.COM](mailto:INFO@EFFORTLEX.COM) FOR ANY ADDITIONAL INFORMATION OR REQUEST.**

## Product Return Information | Customer Approval

Product Name & Model Number (PSA or BGS No. If available)	Quantity	Return Reason
(ex. 2001 Flying Pikachu - Black Star Promo (PSA: 12345678))	1	No Longer Need

EFFORTLEX OFFICIAL SIGNATURE: \_\_\_\_\_

## Shipping Policy

We completely realize that when you place an order with effortlex.com, you want it as fast as possible, and we do all we can to make that happen! Most of the things we sell on our website are dispatched within 24 hours of your order, and in many cases, the same day if bought early enough. There are certain exceptions where items will take longer to process and deliver to you. We make every effort to explain this or contact you once an order has been placed to notify you. If you have any queries or concerns, please contact us and we will gladly tell you how fast an order may be dispatched.

Some of our products, such as graded products from Professional Sports Authenticator (PSA) and Beckett Grading Services (BGS), are in stock and available directly from us. We make every attempt to ship orders as soon as possible, using an alternate delivery method if necessary.

We only ship our product from Monday through Friday, we ship within 24 hours of receiving your payment. You will receive free delivery if you spend \$100.00 or more. Depending on location, the merchandise will be dispatched within 1-5 business days excluding weekends. We are closed on weekends & holidays. If you order on Friday, it will be out for delivery the next week (Monday).

Based on the location, the delivery method will be chosen. The shipping company will be either the United States Postal Service (USPS) or United Parcel Service (UPS). To ensure the success of delivery and the value of the product, all parcels will be signed for and insured.

We regret that we are unable to ship to Alaska or Hawaii due to the high shipping costs. If you need it shipped to Alaska or Hawaii, clients must pay their own shipping costs based on the area shown on the map below.

## Return & Exchange Policy

Return Goods Authorization (RGA) must be requested within 14 days of receiving your order (this information will be based on the delivered date listed on the tracking number we provided). Products are in their original packaging and have not been opened or used. Returns for sales/discount items are not accepted. We do not pay for the return postage unless we committed a mistake.

We recommend mailing the return via UPS or USPS to ensure adequate tracking. All returns will be subject to a 15% restocking fee, with the exception of PSA and BGS items, which will be subject to a 20% restocking fee. We don't officially "swap" orders. We believe that the simplest approach to manage an exchange is to return the merchandise and place a new purchase for the proper product. Important: Specially ordered items are not returnable or refundable.

I agree to all the terms and conditions in this RGA form

CUSTOMER SIGNATURE: \_\_\_\_\_